

CONSUMER ACCESS TO HEALTH RECORDS AND CONSUMER COMPLAINTS

Pursuant to TX House Bill 4224 Section 181.105 of the Texas Health and Safety Code, please be advised of the following:

A. HOW TO REQUEST ACCESS TO HEALTH CARE RECORDS FROM AF REHAB CLINIC:

1. To request access to health care records:
 - Who to contact (The office manager Cristal Fuentes)
 - How to submit a request (in-person)
 - A valid ID (Valid Driver's license, Passport)
 - A copy of the file will be provided within 30 days of receiving request.

B. HOW TO CONTACT THE DISCIPLINARY / LICENSING AUTHORITY FOR AF Rehab Clinic:

1. The name of the disciplinary/licensing authority is the Texas Board of Chiropractic Examiners (TBCE)
2. Contact information for the Texas Board of Chiropractic Examiners (TBCE):
 - Website: <https://www.tbce.texas.gov>
 - Email: licensing@tbce.texas.gov
 - Phone Number: (512) 305-6700
 - Fax Number: (512) 305-6705
 - Address: 1801 Congress Avenue, Ste. 10.500, Austin, Texas 78701-1319

C. HOW TO FILE A CONSUMER COMPLAINT AS DESCRIBED BY SECTION 181.103 OF THE TEXAS HEALTH AND SAFETY CODE (CHAPTER 181):

1. How to file a complaint under Texas Health and Safety Code Section 181.103:
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>
2. Where to file a complaint under Texas Health and Safety Code Section 181.103:
<https://www.texasattorneygeneral.gov/consumer-protection>